



Returns Form

Complete the form below and return to: PO BOX 2263, TAREN POINT, NSW, 2229 AUSTRALIA .

Gem Active's return of goods policy accords with the Australian Consumer Law. Customers seeking to return garments for incorrect sizing, fit or change of mind, please make sure that:

- The Garment is in its original condition (unworn and unwashed) with all swing tags attached and within original packaging.
- Returns are within 14 days of delivery for Australian Consumers (28 days for international customers).
- Garments are not damaged, altered or stained.
- You have read our full terms and conditions applying to returns (Available on our website)

Name on order _____ Order # _____

Item Name	Size	Exchange, Refund or Store Credit	Reason for Return
Comments:			

- Your Feedback is a incredibly important to us, so we greatly appreciate if you could take the time to describe the reasons why you are returning your items (i.e too small , too big , Material , Change of Mind or Faulty).
- Please note if you have received a faulty or incorrect item, please email us immediately so we can resolve this for you as soon as possible.

Item(s) Wanted:

Description and Item Code	Size	Colour

- Return shipping is at the customer's expense. We recommend obtaining a copy of your return tracking information, as we do not accept responsibility for items that are lost or damaged in transit.

View our full Returns policy online at:
www.gemactive.com.au
Have any further questions?
Email us at customerservice@gemactive.com.au